

May 21, 1992

Hearthstone Timberframe
Route 2, Box 434
Dandridge, TN 37725

Dear Sir,

This month we celebrated the second anniversary of moving into our beautiful timberframe home and this letter is long overdue. We have become accustomed to living in this wonderful oak structure, but are continually reminded of its uniqueness with each new visitor to our home. Invariably people come in the door, look up at the massive oak beams, and tell us how gorgeous it all is. We get the same reaction from relatives, realtors, and even the girl scouts selling cookies. People just instantly love this house!

Building any house is demanding and stressful for the owner. We had the additional pressure of building a home in Utah that was cut in Tennessee. Initially there was some uncertainty about the house not being compatible with our lot and foundation. When the shipment of oak timbers arrived at the building site, our timberframe crew took over with Kevin Malon in charge of the project. His enthusiasm, his knowledge of building, and his love of wood was almost overwhelming. By the time the first bent was in place, we knew that we were in good hands. Kevin's ability to organize the crew and the staggering array of wood pieces was amazing. The timberframe fit perfectly and if any problems arose, Kevin was able, with his experience and expertise, to handle every situation. For example, we noticed that a knee brace was missing and Kevin said that it had been inadvertently left out of the shipment, but that he could take care of it. Upon our next inspection, the knee brace was in place. Kevin really takes pride in his workmanship.

We love the beauty and solidness of our timberframe home and delight in knowing that this home will be standing strong long after many other homes in our neighborhood. We have recommended your company to all those that have inquired and we are secure in the knowledge that you stand behind your product and will be there for us in the unlikely event of any future problems.

Sincerely,



Bonnie & James Galloway
7420 North Pinebrook Road
Park City, Utah 84060